

**QUAKER HILL COMMUNITY ASSOCIATION**  
**2023 Digital Pool Pass Details**  
**Application process for the website starts 4/15/23**

Dear QHCA Owner:

We are getting ready for the 2023 pool season, which begins on May 27<sup>th</sup>. There are several changes to the pool pass process for this year, so please review the details included here carefully. The most significant change is that we are moving to an electronic pool pass system for both residents and guests. We will not be keeping paper records, nor will there be any cash transactions at the pool.

Pool hours will be Monday-Friday, 12 p.m. to 7:45 p.m. and Saturday, Sunday, and all holidays from 10 a.m. to 7:45 p.m. The season will start on May 27<sup>th</sup> and end on Labor Day, September 4<sup>th</sup>.

Each resident will be required to apply on line to obtain pool passes for the 2023 season. Once your application for the pool pass(es) is complete, Management will receive the request and will approve or deny the application.

Residents will sign up for a "digital pass" for each member of the family. New this year, each household will have access to one (1) free guest pass to use each day. Additional day passes for guests, up to four (4) per day, can be purchased through your account on the mobile app.

**POOL PRICING:**

All Passes (Seasonal and 1 daily Guest Pass) are free to owners or their tenants. Additional guest passes, up to 4 per day, can be purchased by credit card through the Pool Entry app at \$2.00 each, plus a credit card processing fee of 3.6% (approximately 7 cents per guest pass). **NOTE: Daily purchased extra guest pass(es) expires at the end of the day purchased.**

**PLEASE NOTE: Owners will need to apply for pool passes on behalf of their tenant. After your application is approved, then you can pass on the download information to the tenant. When your tenant downloads pool passes onto their phone, the owner will receive a 4-digit verification code on their phone and will need to provide this verification code to the tenant.**

To apply, please go to:

<https://www.poolentry.com/application/pool-application.php?PoolApplicationID=90354fd5-ba76-4c3c-bdd5-f9cb35b38793>

After you apply for your passes, and your application is approved, you will receive an email to notify you that your pass is ready for download.

To download and activate your pass on your mobile device, please follow these steps:

1. Go to Apple App Store (iPhone) or Google Play Store (Android).
2. Download PoolEntry mobile app.
3. Look up your pool pass with your phone number and last name.
4. Add your pool pass to your phone.

**PLEASE NOTE:** Residents who do not have a smart phone can contact management with questions on how to receive a paper pass (you will still need to register online at the above link).

**Please be sure to read the pool rules once your account and pool passes are activated.**

For technical support, please contact PoolEntry at (888) 465-5895 or email us at [support@poolentry.com](mailto:support@poolentry.com).

For specific questions about pool passes or pricing, please contact management at [jlee@sfmtcinc.com](mailto:jlee@sfmtcinc.com) or 703-392-6006, X 285

**QUAKER HILL COMMUNITY ASSOCIATION**

c/o SFMC, Inc.

9464 Innovation Drive

Manassas, VA 20110

Office (703) 392-6006 x285Community Manager: Jody Lee [jlee@sfmtcinc.com](mailto:jlee@sfmtcinc.com)

**QUAKER HILL COMMUNITY ASSOCIATION**  
**POLICY RESOLUTION NO. 10**  
**USE OF COMMON AREAS: SWIMMING POOL RULES**  
relating to Rules and Regulations for pool usage  
(Amended February 23, 2017 & April 5, 2023)

WHEREAS, Article IV, Section 4.01 of the Bylaws states that "the Board of Directors may exercise all of the powers of the Association except such as are by the laws of Virginia, the Articles of Incorporation, the Declaration or these Bylaws, conferred upon or reserved to the Members; and

WHEREAS, for the health, safety, comfort and convenience of all owners and residents, the Board wishes to establish rules and regulations governing the use of the Association's swimming pool;

NOW, THEREFORE, BE IT RESOLVED THAT the following Rules and Regulations for use of the swimming pool be adopted:

**I. RIGHT TO USE POOL**

1. All Members of the Association (or their designated tenants) are entitled to use the swimming pool facility. This privilege may be suspended by the Board of Directors for Members who are delinquent in their assessment payments for a period in excess of thirty (30) days. Members who lease their unit must designate, in writing, using a form authorized by the Association, those tenants living in the unit who are entitled to use the community facilities, including the swimming pool and community center. A non-resident member who leases his/her unit and gives the tenant(s) permission to use the pool, is not entitled to use the community facilities.

In addition to Association Members, the right to use the pool, subject to all provisions of this Resolution extends to tenants of the Alexandria Redevelopment and Housing Authority (ARHA) residing in the adjacent ARHA property, subject to the provisions of Section 8.10 of the Declaration.

2. An Electronic Pool Pass (EPP) will be issued to all Members, any non-resident ARHA households eligible to use the community facilities, members of their families legally residing in the unit, and to the designated tenants of Members. An EPP will not be issued to any Member or other eligible pool user unless all assessment fees or other charges owed to the Association are paid in full. Only those persons with a valid EPP shall be entitled to use the swimming pool and other community facilities. EPP's will be issued or validated on an annual basis prior to the beginning of the swimming season and will be shown to the lifeguard each time the eligible pool user enters the pool.

EPP's are the property of the Association and are for the exclusive use of the Quaker Hill Community Association and any eligible non-resident ARHA households. EPP's are non-transferable and may be suspended by the Association for violations of the Association's legal documents or rules and regulations, as well as improper conduct with respect to the use of the pool, as referenced in paragraph II.2, below.

3. Guests must be escorted by an eligible pool user who has a valid facilities EPP and is eighteen (18) years of age or older; the eligible pool user(s) must stay with their guest(s) at all times. Guests will not be admitted to the pool without such an escort. All guests must register with the lifeguard/pool manager upon entering the pool. The conduct of guests is the responsibility of the escort.
4. The Board of Directors will, from time to time, establish rules with respect to guest privileges, including the number of guests that may be admitted and fees, if any, for such guests. Until the Board establishes rules to the contrary, an eligible household may bring a maximum of five (5) guests at any time. Each eligible household will be issued one (1) guest pass at no cost. Additional daily guest passes may be purchased for a fee of \$2.00 per guest and subject to the restrictions of this resolution regarding reserved times for use of the pool by persons eighteen years of age or older. Pool passes will be purchased through the PoolEntry app and no cash transactions will be conducted at the pool. Guests must be accompanied at all times by an eligible pool user 18 years of age or older.

## II. RULES FOR USE OF THE POOL

1. The Association is represented by the managers and lifeguards, who have been instructed in the rules of the pool. Any conflicts shall be addressed with the pool manager, or assistant manager, who will bring the issue to the Association if it cannot be satisfactorily resolved.
2. Certified lifeguards will be on duty at all times that the pool is open. They have the authority to use their discretion to enforce the rules to maintain a safe and healthy environment. The lifeguard/manager is in charge of the pool and is there for the protection of persons using the pool. The lifeguard/manager has the authority to ask anyone to leave the pool area for infractions of the rules or when safety is threatened. The lifeguard/manager may prohibit entry to anyone for up to one week for each violation or for a one-year period with authorization of the Board of Directors.
3. Safety is of primary concern to the Association and its Members. All persons using the pool do so at their own risk and agree to abide by the rules for use of the facility. The Association assumes no responsibility for any accident or injury in connection with such use or for any loss or damage to personal property. Residents (Members and tenants) are responsible for the actions of their children and guests.
4. Children under sixteen (16) years of age must be accompanied by an eligible pool user who is 18 years of age or older while in the pool area.

5. No person shall use the pool facilities unless the pool is officially open and lifeguards are on duty. Unauthorized persons found inside the pool enclosure when the pool is closed will lose their privileges for the remainder of the summer and risk prosecution for trespassing.
6. All bathers shall take a shower bath using soap and warm water and thoroughly rinsing off before entering the pool. (Parents are encouraged to instruct their children.)
7. Persons who have obvious infections (colds, lesions, open sores, etc.) will not be allowed in the pool. Sanitary habits are a responsibility of everyone and anyone displaying improper behavior will be asked to leave the pool area.
8. No smoking is permitted in the pool area, pool house or bath facility at any time.
9. Food may be brought into and consumed in the pool area. Persons who consume food in the pool area are responsible for removing all litter. The chewing of gum is not permitted in the pool area or pool building.
10. Breakable objects are not permitted in the pool area.
11. Intoxicants (such as alcoholic beverages) will not be allowed in the pool area. Intoxicated persons will not be allowed in the pool area at any time.
12. Swimmers must wear proper bathing attire. No cut-offs, shorts, jeans or other street attire will be permitted in the pool.
13. Persons must stay clear of guard stations at all times.
14. Persons unable to demonstrate an ability to swim will not be permitted in the deep end of the pool.
15. No play equipment, play pens, wheeled vehicles (except wheelchairs, strollers, etc.) are permitted in pool area.
16. No pets (except service animals) are permitted in the pool area.
17. The following may not be used in the pool:
  - a. Balls not intended for pool use;
  - b. Toys not intended for pool use;
  - c. Inner tubes not intended for pool use;
  - d. Rafts or boats.

Use of any items that are allowable for use in the pool is subject to the discretion of the lifeguard. Personal items may not be left in the pool area and may be subject to disposal if unclaimed after one week.

18. Running, pushing, wrestling, dunking, standing or sitting on another's shoulders is prohibited. No screaming, profanity, or other boisterous behavior will be permitted in the pool area or pool building.
19. Swimmers shall remain clear of the ladders except when entering or exiting the pool.
20. All refuse must be placed in containers provided for this purpose. Keeping the facility clean is everyone's responsibility.
21. Children with diapers are not permitted in the pool.
22. During the last ten minutes of every hour, no one will be permitted in the pool, as required by City Ordinance.
23. The pool may be closed at the discretion of the pool manager on duty in case of thunder, lightning, rain or operational breakdown.
24. The use of radios, televisions or similar devices is permitted only when used with headphones.
25. Private, reserved use of the pool facility shall not be permitted during normal operating hours established by the Board of Directors. Any private, reserved use shall be permitted only if authorized by the Board of Directors and in accordance with rules and regulations promulgated by the Board.
26. There will be a Lap only swim time each pool day between 7:15 p.m. – 7:45 p.m.